**DIVOC Heuristic Evaluation**

**Please think aloud while doing the following:**

**1.** **Rate the interface based on each of the criteria described**

**2.** **Explain your reasoning behind the rating**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Useful Information** | | | | | | | |
| The system presents information that is useful for those currently navigating the pandemic. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | This system is very easy to use and extremely informative. It is well-structured and information is readily accessible. | | |

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| --- | --- | --- | --- | --- | --- | --- | --- |
| **Domain Appropriate Language** | | | | | | | |
| The system uses the domain specific language. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | |

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| **Sufficient Information** | | | | | | | |
| The system provides just the right amount of information regarding the coronavirus pandemic. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Very good information that is relevant and concise | | |

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| **Understandable Information** | | | | | | | |
| The information presented is easy to understand and interpret. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Information is very much in-tune with various news sites and seems professional | | |

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| **Visible & Readable Information** | | | | | | | |
| The information is presented in a clear and readable format. Information is available on national and state-level regulations. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The format suits this app very well and is exactly what I would want in an app like this | | |

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| **Intuitive & Appealing Layout** | | | | | | | |
| The layout of the information is intuitive & appealing. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The color scheme of the app is ok, but certain pages like the alerts should be in red to better connect information with the design | | |

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| **Accurate & Reliable** | | | | | | | |
| The information presented is accurate and reliable. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The information is well cited and is in sync with information from other sites | | |

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| **Minimal Training Required** | | | | | | | |
| The interface is easy to use with minimal training | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | The app is fairly simple and even individuals with minimal technical expertise can use it. | | |

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| **Ease of Use** | | | | | | | |
| The system provides an easy to navigate interface | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Very straightforward, no complexities | | |

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| **Improvement over Current System(s)** | | | | | | | |
| The system improves or supplements the information sources I currently use. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Information is well compiled from different sources and shown in an understandable manner. However, in terms of information and resources, it only seems to provide the same information in a simplified format. There could be addition of more resources or interactions for users who want to use this sort of an app on a daily basis | | |

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| **Visual Representation of Statistical Data** | | | | | | | |
| The system provides visual representations for important statistical data such as number of  cases, hospitalizations, and deaths. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Incorporating various types of charts and graphs would enhance the statistical data presentation | | |

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| **Optimistic Environment** | | | | | | | |
| The system provides success stories and uplifting news which result in a positive and optimistic environment for the user. | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Great vibes overall, users feel connected and optimistic about the coming days. Color scheme could be improved to enhance the tone from the monotonous green. Information can be presented in a much more dynamic fashion to beat the monotonous tone. | | |

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| **Fitness Instruction and Aide Information** | | | | | | | |
| The system provides appropriate resources and aide in areas of fitness and personal well-being | | | | | | | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | NA |
| Not at All |  | Somewhat | | | Extremely | | |
| Please explain your reasoning behind your rating: | | | | | Could be improved by matching fitness routines for users with users of similar physical traits to best serve them | | |